

To all Suppliers.

Subject: Corrosion Issues on our Vehicles

Dear Valued Supplier,

as you know, corrosion is a critical issue affecting perceived quality of the vehicles and conservation of their value.

Due to this fact and with the aim to prevent any supplier's process deviation, we recall Your collaboration in order to reinforce this important aspect, and underline the need to go more in depth with all the steps aimed to produce and validate the corrosion-subjected parts.

We are hereby requesting firstly to share with IVECO Group Supplier Quality Your productions process parameters, extending this sharing to Your suppliers executing critical processes on vehicle components delivered to Iveco Group (the "Products"); selected cases may be subjected to audit by IVECO Group Supplier Quality.

Second, we are hereby to remind you that:

- Products will be subject to Salt Spray Corrosion Test as set forth in the Product Specifications either at Iveco Group Madrid Plant or by a third party certified laboratory
- failure to pass the test will be considered a Product non-conformity and Supplier will be considered liable for relevant corrosion claims due to supplier's process deviation and Product defects and Iveco Group could consider to rework the components (and the batch to which they belong) to repair such non-conformity and protect end Customers as provided in Iveco Group Purchasing Terms and Conditions.
- Production records and salt spray test results shall be uploaded into Supply Base Control Room by mean of IVECO GROUP Supplier portal. Your reference SQE will take contact with Your organization for further instructions.

We expect Your full cooperation on this very important subject.

Head of IVECO Group Supplier Quality

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Head of IVECO Group Sourcing Area

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